

Appliance Error Code First-Response Checklist

What to check, what to record, and who to call

Before You Do Anything

1 Write down the exact code

Note every letter and number shown, and photograph the display if you can.

2 Note the timing

Record whether the code appeared at startup, mid cycle, or during drain or fill.

3 Check for smoke or smell

Unplug the unit immediately if you notice burning, smoke, or a scorch mark near the panel, and do not restart it.

Safe Checks to Try Once

1 Confirm the door or lid is fully closed

A latch that is not engaging is one of the most common causes of a fault display.

2 Clear the visible filter or vent

Remove any obvious debris before assuming a sensor or board issue.

3 Power cycle once

Switch off at the breaker, wait a full minute, then restart and watch for the code to return.

Information to Have Ready

1 Model and serial number

Found on the rating plate inside the door, on the back panel, or behind the kick plate.

2 Approximate age of the unit

Helps a technician anticipate common parts for that generation of appliance.

3 Questions to ask

Ask what the code most likely indicates, what they will check first, and whether a part may need to be ordered before the visit.

Record it, check the basics once, then let someone who reads these boards every day take it from there.

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